THE IMPACT OF COVID-19

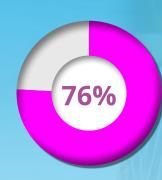


Consumer Experts, Insight Driven

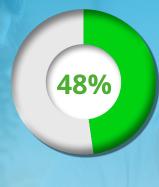
EVALUATING THE UNCERTAINTY & FUTURE OUTLOOK OF COVID-19

COVID-19 is a once in a generation pandemic that is having a profound impact on the way that consumers think and behave and conduct their day-to-day lives. It is disrupting consumer attitudes and behaviors and forcing brands to re-evaluate their strategies and understanding of consumers.

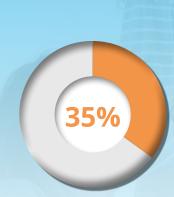
1. CONCERNS AND EVOLVING LIFESTYLE TRAITS IN A PANDEMIC **ENVIRONMENT**



76% of global consumers state that they are concerned about COVID-19.



48% of global consumers believe that COVID-19 will impact their day to day lives for at least 12 months.



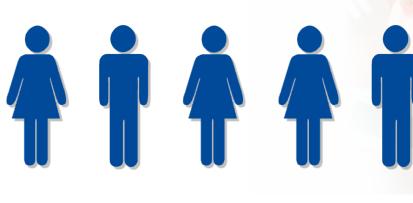
Only 35% of global consumers say that they feel well informed about COVID-19.



84% of global consumers are most concerned

2. HEALTH AND WELLNESS IN A PANDEMIC ENVIRONMENT

When it comes to health, a total of six in ten consumers across the globe say that they are more conscious about their overall health and wellbeing as a result of COVID-19, with a similar proportion saying they are more conscious about their immunity.





35% Of global consumers have

turned to food that boosts immune health.

57% Say that they have become

more conscious about their immunity.

73%

Say they will make greater attempts to eat and drink healthier in the future.

3. SHOPPING HABITS IN A PANDEMIC ENVIRONMENT



In times of uncertainty, consumers can pay closer attention than ever before to the practices and policies of brands and retailers. This is because in times of reduced confidence and increased feelings of vulnerability, consumers want reassurance that brands and retailers have their best interests at heart and are acting in a responsible manner.



in the last month. 4. SUSTAINABILITY AND SAFETY IN A PANDEMIC ENVIRONMENT

59% Of consumers say they are now more willing to buy food and drink from online retailers as a

result of COVID-19



environment is not beyond repair.

Whilst there has been little positive sentiment originating from the current pandemic, one that has arisen is that consumers have a renewed sense of optimism that the

Proportion of consumers who say that they will pay more attention to sustainability.

20

Proportion of consumers who say that they have become more concerned about environmental issues as a result of COVID-19.

Consumers can often have negative attitudes towards 66% packaging. However as a result of COVID-19 - 66% of

have changed in a positive way.

30

10

0

consumers say that their attitudes towards packaging

40

50

60



For more information on our 'Evaluating the Uncertainty & Future Outlook of COVID-19 -Global Report: Please click here!





